

# Interviewing Users

COSC 480: User-Centered Design

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September 7, 2016

# Announcements

- MES away Thursday+Friday
  - No class Friday
  - No office hours Friday
- Recommended TripAdvisor Talk:
  - “4 Things That Surprised Me Transitioning From Computer Science To Software Engineering”
  - Hamilton College
  - Friday @ 4pm
- A2 due Friday night

# UX Interview Techniques

2013

Semi-Structured  
Interview



Chauncey Wilson

UX Practitioner

Teaches @ Bentley College  
Design & Usability Center

# Plan an interview